

...Confident Technology Solutions



From the desk of Edward L. Waldroop

Personal Computer Systems, Inc.
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Dear Prospective Customer:

Thank you!

From the bottom of our hearts we thank you for considering PCS as your supplier of I.T. related products and services. PCS has a strong history of manufacturing and representing the strongest, most reliable information technology products in the world. Thousands of companies with issues and needs similar to yours have trusted our team to select and implement solutions that impact their profitability and efficiency.

We know where our success comes from, and every decision we make is centered around its impact on our clients. No new product is adopted; no new certification pursued; no new service is implemented until we know how it affects our customers. We are here to provide for your needs and it shows in our work every day.

It is no mistake that PCS takes care of our customers. It is no mistake that companies become PCS CUSTOMERS FOR LIFE! We earn that business and appreciate the opportunity to earn yours.

Please take the time to review the materials we have included for your information. If you like, please visit us on the web at www.pcsknox.com. We've tried to make doing business with PCS as easy and beneficial as possible.

If you have a suggestion that you'd like for us to consider, please do not hesitate to let us know. There is a "Contact Us" form on our web site, and you can always call us at 877-690-5999.

Again, thank you for considering our award winning team as your business partner. We look forward to serving you and making you a PCS CUSTOMER FOR LIFE!

Sincerely,

A handwritten signature in blue ink that reads "Ed Waldroop".

Ed Waldroop
Chief Executive Officer
Personal Computer Systems, Inc.

<http://www.pcsknox.com>